### PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : www.pqc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18<sup>th</sup> July, 2019

Complainant	:	Shri G.K.Ahuja
Respondent	:	Deputy Commissioner, South Zone, SDMC
Grievance No.	:	PGC/2019/MCD/40

### 1. Brief facts of the complaint

Shri G.K.Ahuja has filed a grievance in PGC regarding inaction of officers of South Zone, SDMC in regularization of construction regarding property No. 776B, Chirag Delhi.

## 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened two hearings in the matter so far and in the hearing held on 18.07.2019, the following are present:

Complainant	:	Present
Respondent	:	Sh. Ravi Kumar, AE (B)

## 3. Relevant facts emerging during the hearing

3.1 Sh. Ravi Kumar, Asstt. Engineer (B), South Zone, SDMC is present in the hearing and submitted a Status Report stating that "the complainant was made circumspect with the laid down procedure for getting the existing construction regularized in respect of properties situated in Urbanized Village, as stipulated under Unified Building Bye Laws – 2016 / Master Plan for Delhi – 2021. The complainant was advised to contact with empanelled Architect and move a proposal for regularization. Further stating that on its receiving the answering respondent / SDMC will give

the same due consideration and give ample opportunity for making due compliances at the end of appellant. The complainant has also been told that list of empanelled Architect and other relevant information is available in public domain and the same can be accessed by logging in Mpl. Website viz. www.mcdonline.gov.in. ".

3.2 During hearing it was observed that the complainant is not willing to follow the laid down procedure for sanction of building plan and get the building regularized.

# 4. <u>Recommendations of the PGC</u> :

4.1 Shri Ravi Kumar, Asstt. Engineer (B), South Zone, SDMC is advised to guide the complainant in getting his property regularized, as per the provisions of Building Bye Laws.

4.2 Sh. G. K Ahuja, the complainant is advised to follow the laid down procedure by MCD, submit the requisite documents as suggested by Sh. Ravi Kumar, Asstt. Engineer (B) and get his building regularized, as per the provisions of Unified Building Bye Laws & DMC Act.

With the above recommendations, the matter stands closed at the level of this Commission.

# (ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/02/

Dated:

Copy to:

- Sh. Ravi Kumar, Asstt. Engineer (B), South Zone, SDMC, Near Uphar Cinema, Green Park, New Delhi - 110016. (Ph. No. 9717787968)
- 2. Sh. G.K.Ahuja